



RODNEY STRONG

Vineyards

Job Description

Job Title: Host/Hostess Tasting Room (PartTime)
Department: Hospitality
Reports To: Director of Hospitality
FLSA Status: Non-Exempt

SUMMARY - Must enjoy working in a motivated team environment. Must be 21 years of age. Assisting customers with wine and non-wine purchases, keeping the Tasting Room a welcoming environment, by performing the following duties:

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Greet customers and offer the opportunity to taste our wines. This will include educating our customers on the different varietals and prices, while representing the winery in an attentive, courteous, friendly and in all ways a positive and hospitable manner.
- Assist customers with wine, non-wine and other purchases. This may include transporting wine and non-wine to the customer's vehicles from stock room or tasting room.
- Maintain competence with computer functions, including retail POS systems.
- Answer telephones, process orders and provide customer service, as needed.
- Assist with outside tastings, and winery events when needed.
- Responsible to maintain a high level of relevant wine, company and industry knowledge by remaining familiar with all current press information, memos and marketing information and other wine related publications.
- Perform Cashier operations, including tasting room opening and closing.
- Perform periodic wine and non-wine inventories.
- Perform routine housekeeping, organization, and stocking tasks.
- Maintain a clean and safe work environment. To include that all company safety rules and regulations are adhered to.

Contact Information:

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